

## CONTRACT FOR DEPOSIT REFUND

This agreement is made and entered into on .....  
[date] between .....[Client name], hereinafter  
referred to as "Client", and Roham Group, hereinafter referred to as  
"Business".

The purpose of this agreement is to establish the terms and conditions for  
the refund of any deposit made by the Client to the Business.

### 1. Deposit Amount

The Client agrees to make a deposit of .....[Deposit  
amount] to Roham Group for consultation on above date.

### 2. Refund Policy

The Client's deposit is non-refundable in all circumstances, except if the  
Business fails to deliver on its promises as outlined in the service  
agreement. In the event of such failure, **the Client's deposit is 100% refundable.**

### 3. No Refund Policy Exceptions

The deposit is non-refundable in all other circumstances, including but not  
limited to the following:

- a. If the Client provides incorrect information to the Business.
- b. If the Client's credit score drops significantly, as determined by Roham Group, prior to the scheduled appointment or service.
- c. If the Client fails to show up for the scheduled appointment or service.
- d. If the Client fails to make the rest of the payment on the date assigned for the service or event.

### 4. Refund Process

In the event that a refund is due, Roham Group will process the refund  
within 3 business days of receiving written notice from the Client of their  
intention to cancel or request a refund. Refunds will be made to the  
original payment method used by the Client.

### 5. Governing Law and Jurisdiction

This agreement shall be governed by and construed in accordance with  
the laws of the province of Ontario. Any dispute arising under or in  
connection with this agreement shall be resolved in the courts of Ontario.

### 6. Entire Agreement

This agreement contains the entire understanding between the parties and supersedes all prior negotiations, understandings or agreements between the parties, whether written or oral. Any modifications or amendments to this agreement must be in writing and signed by both parties.

IN WITNESS WHEREOF, the parties have executed this agreement as of the date first written above.